

Refund Policy

Momentum AI provides strategic consulting services that involve time, analysis, and intellectual work delivered during scheduled sessions and through customized materials.

Because of the nature of these services:

- All purchases are non-refundable once the service has started.
- A service is considered started once a kickoff session, diagnostic session, or any consulting work has been delivered.

Cancellations

- Clients may cancel a scheduled session with at least 24 hours' notice to reschedule without penalty.
- Cancellations made with less than 24 hours' notice may be forfeited.

Exceptional Cases

- Refunds may be considered only in exceptional circumstances, at Momentum AI's sole discretion, and must be requested in writing before any service delivery begins.

Contact

For questions regarding this policy, please contact:
momentum@momentum-ai.co